

Limited Warranty

Princeton Instruments, a division of Roper Scientific, Inc. ("Princeton Instruments", "us", "we", "our") makes the following limited warranties. These limited warranties extend to the original purchaser ("You", "you") only and no other purchaser or transferee. We have complete control over all warranties and may alter or terminate any or all warranties at any time we deem necessary.

Basic Limited One (1) Year Warranty

Princeton Instruments warrants this product against substantial defects in materials and / or workmanship for a period of up to one (1) year after shipment. During this period, Princeton Instruments will repair the product or, at its sole option, repair or replace any defective part without charge to you. You must deliver the entire product to the Princeton Instruments factory or, at our option, to a factory-authorized service center. You are responsible for the shipping costs to return the product. International customers should contact their local Princeton Instruments authorized representative/distributor for repair information and assistance, or visit our technical support page at www.princetoninstruments.com.

Limited One (1) Year Warranty on Refurbished or Discontinued Products

Princeton Instruments warrants, with the exception of the CCD imaging device (which carries NO WARRANTIES EXPRESS OR IMPLIED), this product against defects in materials or workmanship for a period of up to one (1) year after shipment. During this period, Princeton Instruments will repair or replace, at its sole option, any defective parts, without charge to you. You must deliver the entire product to the Princeton Instruments factory or, at our option, a factory-authorized service center. You are responsible for the shipping costs to return the product to Princeton Instruments. International customers should contact their local Princeton Instruments representative/distributor for repair information and assistance or visit our technical support page at www.princetoninstruments.com.

XP Vacuum Chamber Limited Lifetime Warranty

Princeton Instruments warrants that the cooling performance of the system will meet our specifications over the lifetime of an XP style detector (has all metal seals) or Princeton Instruments will, at its sole option, repair or replace any vacuum chamber components necessary to restore the cooling performance back to the original specifications at no cost to the original purchaser. *Any failure to "cool to spec" beyond our Basic (1) year limited warranty from date of shipment, due to a non-vacuum-related component failure (e.g., any components that are electrical/electronic) is NOT covered and carries NO WARRANTIES EXPRESSED OR IMPLIED.* Responsibility for shipping charges is as described above under our Basic Limited One (1) Year Warranty.

Sealed Chamber Integrity Limited 12 Month Warranty

Princeton Instruments warrants the sealed chamber integrity of all our products for a period of twelve (12) months after shipment. If, at anytime within twelve (12) months from the date of delivery, the detector should experience a sealed chamber failure, all parts and labor needed to restore the chamber seal will be covered by us. *Open chamber products carry NO WARRANTY TO THE CCD IMAGING DEVICE, EXPRESSED OR IMPLIED.* Responsibility for shipping charges is as described above under our Basic Limited One (1) Year Warranty.

Vacuum Integrity Limited 12 Month Warranty

Princeton Instruments warrants the vacuum integrity of "Non-XP" style detectors (do not have all metal seals) for a period of up to twelve (12) months from the date of shipment. We warrant that the detector head will maintain the factory-set operating temperature without the requirement for customer pumping. Should the detector experience a Vacuum Integrity failure at anytime within twelve (12) months from the date of delivery all parts and labor needed to restore the vacuum integrity will be covered by us. Responsibility for shipping charges is as described above under our Basic Limited One (1) Year Warranty.

Image Intensifier Detector Limited One Year Warranty

All image intensifier products are inherently susceptible to Phosphor and/or Photocathode burn (physical damage) when exposed to high intensity light. Princeton Instruments warrants, with the exception of image intensifier products that are found to have Phosphor and/or Photocathode burn damage (which carry NO WARRANTIES EXPRESSED OR IMPLIED), all image intensifier products for a period of one (1) year after shipment. *See additional Limited One (1) year Warranty terms and conditions above, which apply to this warranty.* Responsibility for shipping charges is as described above under our Basic Limited One (1) Year Warranty.

X-Ray Detector Limited One Year Warranty

Princeton Instruments warrants, with the exception of CCD imaging device and fiber optic assembly damage due to X-rays (which carry NO WARRANTIES EXPRESSED OR IMPLIED), all X-ray products for one (1) year after shipment. *See additional Basic Limited One (1) year Warranty terms and conditions above, which apply to this warranty.* Responsibility for shipping charges is as described above under our Basic Limited One (1) Year Warranty.

Software Limited Warranty

Princeton Instruments warrants all of our manufactured software discs to be free from substantial defects in materials and / or workmanship under normal use for a period of one (1) year from shipment. Princeton Instruments does not warrant that the function of the software will meet your requirements or that operation will be uninterrupted or error free. You assume responsibility for selecting the software to achieve your intended results and for the use and results obtained from the software. In addition, during the one (1) year limited warranty. The original purchaser is entitled to receive free version upgrades. Version upgrades supplied free of charge will be in the form of a download from the Internet. Those customers who do not have access to the Internet may obtain the version upgrades on a CD-ROM from our factory for an incidental shipping and handling charge. *See Item 12 in the following section of this warranty ("Your Responsibility") for more information.*

Owner's Manual and Troubleshooting

You should read the owner's manual thoroughly before operating this product. In the unlikely event that you should encounter difficulty operating this product, the owner's manual should be consulted before contacting the Princeton Instruments technical support staff or authorized service representative for assistance. If you have consulted the owner's manual and the problem still persists, please contact the Princeton Instruments technical support staff or our authorized service representative. *See Item 12 in the following section of this warranty ("Your Responsibility") for more information.*

Your Responsibility

The above Limited Warranties are subject to the following terms and conditions:

1. You must retain your bill of sale (invoice) and present it upon request for service and repairs or provide other proof of purchase satisfactory to Princeton Instruments.
2. You must notify the Princeton Instruments factory service center within (30) days after you have taken delivery of a product or part that you believe to be defective. With the exception of customers who claim a "technical issue" with the operation of the product or part, all invoices must be paid in full in accordance with the terms of sale. Failure to pay invoices when due may result in the interruption and/or cancellation of your one (1) year limited warranty and/or any other warranty, expressed or implied.
3. All warranty service must be made by the Princeton Instruments factory or, at our option, an authorized service center.
4. Before products or parts can be returned for service you must contact the Princeton Instruments factory and receive a return authorization number (RMA). Products or parts returned for service without a return authorization evidenced by an RMA will be sent back freight collect.
5. These warranties are effective only if purchased from the Princeton Instruments factory or one of our authorized manufacturer's representatives or distributors.
6. Unless specified in the original purchase agreement, Princeton Instruments is not responsible for installation, setup, or disassembly at the customer's location.
7. Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or part which:
 - has been lost or discarded by you;
 - has been damaged as a result of misuse, improper installation, faulty or inadequate maintenance or failure to follow instructions furnished by us;
 - has had serial numbers removed, altered, defaced, or rendered illegible;
 - has been subjected to improper or unauthorized repair;
 - has been damaged due to fire, flood, radiation, or other "acts of God" or other contingencies beyond the control of Princeton Instruments; or
 - is a shutter which is a normal wear item and as such carries a onetime only replacement due to a failure within the original 1 year Manufacturer warranty.
8. After the warranty period has expired, you may contact the Princeton Instruments factory or a Princeton Instruments-authorized representative for repair information and/or extended warranty plans.
9. Physically damaged units or units that have been modified are not acceptable for repair in or out of warranty and will be returned as received.
10. All warranties implied by state law or non-U.S. laws, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. With the exception of any warranties implied by state law or non-U.S. laws, as hereby limited, the forgoing warranty is exclusive and in lieu of all other warranties, guarantees, agreements, and similar obligations of manufacturer or seller with respect to the repair or replacement of any parts. In no event shall Princeton Instruments' liability exceed the cost of the repair or replacement of the defective product or part.
11. This limited warranty gives you specific legal rights and you may also have other rights that may vary from state to state and from country to country. Some states and countries do not allow limitations on how long an implied warranty lasts, when an action may be brought, or the exclusion or limitation of incidental or consequential damages, so the above provisions may not apply to you.
12. When contacting us for technical support or service assistance, please refer to the Princeton Instruments factory of purchase, contact your authorized Princeton Instruments representative or reseller, or visit our technical support page at www.princetoninstruments.com.